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-Trevor Chichak  
Director, Global IT  
Infrastructure



## Civeo Moves to Office 365 in Concurrency with Divestiture from Oil States International

Global workforce accommodation specialist foresees a need for cloud computing before divestiture, evaluates options, and chooses to migrate to Office 365 with experienced migration provider.

### Company Overview

Civeo, headquartered in Houston, TX, is one of the largest and most experienced global providers of accommodation services, offering a broad range of solutions across a large geographic footprint. Corporate offices are located throughout the US, Canada, and Australia. Civeo has a unique approach, which includes a developmental philosophy that tailors solutions across the full project lifecycle and an operational philosophy focused on safety and efficiency to provide a guest experience that produces happy, healthy, and productive employees.

### Challenge

Triggered by the organization's divestiture from Oil States International, Civeo's IT leaders began looking into their messaging and collaboration platform options. To date, Civeo had been using Exchange 2010 On-Premise, but based on the industry trend to move to the cloud, their team evaluated cloud options for their messaging systems. The main challenge for Civeo was their lack of cloud migration experience. The team wanted to avoid technical roadblocks, so decided to look for a migration partner who would minimize risk and downtime.

### Solution

Civeo evaluated both Google Mail and Office 365, and ultimately chose Office 365 based on end user familiarity with Microsoft Office. During the partner selection process, the organization sent out a RFP to a number of companies, and ultimately chose Strategic SaaS for their migration project. “Two things really stuck out for us during our meeting with the technical team at Strategic SaaS,” stated Trevor Chichak, Director of Global IT Infrastructure at Civeo. “Their team focused on specific issues to look out for, unlike the other organizations we met with that spoke in general terms. The cost of the migration also seemed fair, not overpriced, but not so underpriced that we questioned their expertise and professionalism.”

During Civeo's Office 365 migration, the primary objective for Strategic SaaS was to deliver a seamless transition. Efficient project management and collaboration

## Executive Summary



### Client

Civeo offers a range of global workforce accommodation solutions focused on safety and efficiency to provide a guest experience that produces happy, healthy, & productive employees.

### Challenge

Following industry standards of cloud usage, Civeo planned to migrate 1800 users from Exchange 2010 On-Premise to Office 365 with an experienced team in order to minimize risk & downtime.

### Solution

Civeo chose Strategic SaaS for their migration to Office 365 & continuous, ongoing support after an extensive evaluation process. Strategic SaaS alleviated pressure by focusing on efficient project management & collaboration.

### Results

After migrating 1800 users in a hybrid environment from Exchange 2010 On-Premise to Office 365, Civeo both increased uptime & decreased costs. In addition, general maintenance of the software is inexistent, troubleshooting is gone, and backups are done by Microsoft, saving the organization time and money.

were key in order to either bypass obstacles completely or alleviate pressure during times of frustration. Prior to the full project deployment, Strategic SaaS implemented a pilot program for a select 20 users to migrate over to Office 365. This testing and verification process ensured a seamless end user setup process and uninterrupted mail flow, guaranteeing the objective for a seamless transition would be achieved. "The fact that there was a single individual dedicated to our project that we could speak to at anytime streamlined the entire process for us," Chichak mentioned. "We didn't experience any large roadblocks we expected, and any small problems we did have were fixed immediately."

Civeo also chose Strategic SaaS for ongoing Office 365 support. Having this support in place was essential for their team as they resolved functionality issues after the completion of their migration. "Since our migration, it's been a luxury having a go-to contact for any new enhancement or issue we run into that we haven't experienced before," Chichak explained.

### Results

After migrating 1800 users from Exchange 2010 On-Premise to Office 365 in a hybrid environment, Civeo has experienced both increased uptime and decreased costs. Having 24/7 access to email is critical for their users, and now, regardless if their data center is offline, their email is always up and running. "As far as cost reductions, we no longer have to worry about renting servers and firewalls or adding disk space," Chichak commented. "General maintenance of the software is inexistent, troubleshooting is gone, and backups are done by Microsoft. Office 365 is a solution that has saved both time and money for our team."

As a result of their move to the cloud, Civeo realized the financial benefits of their transition. In addition, their end users are experiencing very little differences in their core email service and taking advantage of the additional productivity components the Office 365 cloud environment provides.



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Strategic SaaS is an experienced cloud service partner helping companies transition their core infrastructure, messaging, and unified communications to the cloud. We offer a full portfolio of solutions, including email migrations, Office 365 deployments, IaaS, Single Sign On, Desktop Management, SharePoint Consulting, and more. With hundreds of exceedingly satisfied clients, we have the knowledge to help companies harness the power of cloud consulting. Our entire approach is based on a cloud-based business model, allowing us to deliver affordable, efficient, and scalable solutions.

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