



ContourGlobal Makes a Seamless Move to Office 365™

Innovative Energy Company Harnesses the Cloud, Improves Email Administration and User Collaboration

“This is an example of the way IT should be done.”

- Matt Hall
CIO, ContourGlobal

Company Overview:

Based out of New York, ContourGlobal is an innovative energy company that manages, owns, and operates a portfolio of 31 power plants in 15 countries. The company utilizes a wide range of fuel types and technology, including renewable energy production based upon wind, solar, and biomass.

Challenge:

With a globally distributed networking environment and users in Europe, Latin America and North America, ContourGlobal wanted to migrate more than 800 Apptix Email users with 4 TB of data to Office 365. With a hosted environment using Microsoft Exchange Email™, ContourGlobal was seeking a cost-effective, streamlined way to migrate users to Office 365.

Solution:

Working hand-in-hand with the client, Strategic SaaS provided thorough guidance on how to approach the migration to Office 365 and helped ContourGlobal to maximize its existing enterprise agreement with Microsoft. Based on the unique operating environment and back-end requirements of ContourGlobal, Strategic SaaS worked with key stakeholders at the company to develop a detailed migration plan.

“Planning and open communication at the outset of the project was critical to our success,” according to Matt Hall, CIO at ContourGlobal. “Strategic SaaS helped us to anticipate challenges early in the process and provided us with guidance every step along the way.”

Executive Summary

CONTOURGLOBAL®



Client:

- Based out of New York City, ContourGlobal is an innovative energy company with power plants in 15 countries.

Challenge:

- ContourGlobal wanted to migrate approximately 800 Aptix email users with 4 TB of data to Office 365 in a streamlined, cost-effective manner.

Solution:

- Strategic SaaS helped ContourGlobal fully migrate email to Office 365 and implemented a cloud-based solution integrated with Microsoft Lync and SharePoint within 8 weeks.
- As part of the implementation, Strategic SaaS enabled Active Directory Federation Services for use with Office 365.

Results:

- ContourGlobal improved its back-end administration and reduced administrative overhead as a result of the migration.
- Using Office 365, ContourGlobal employees benefit from enhanced collaboration and response time.

As part of the planning process and to help mitigate risk, Microsoft Exchange users were notified of the email migration more than 6 weeks in advance. Users were also provided with simple documentation that outlined easy-to-follow steps when it came time to set up their accounts on Office 365. “Strategic SaaS made it simple and seamless for our users,” Hall added.

Within 8 weeks, Strategic SaaS helped ContourGlobal to fully migrate to Office 365 and implemented a cloud-based solution that integrated with Microsoft Lync and SharePoint. As part of the implementation, Strategic SaaS enabled identity federation with Active Directory through Active Directory Federation Services (ADFS) for use with Office 365.

Results:

As a result of the migration to Office 365, ContourGlobal has improved its back-end administration and reduced administrative overhead. Using Office 365, ContourGlobal employees reap the benefits of enhanced collaboration and response time. In addition, with direct access to Microsoft Partner Technical Support, Strategic SaaS has been able to provide ContourGlobal with timely customer support.

“Communication, planning and Strategic SaaS’ expertise from past email migration projects allowed us to accomplish a great deal in a short amount of time,” commented Hall. “This is an example of the way IT should be done.”



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