



Webroot Accelerates its Migration to Office 365™

Leading Global Security Company Moves Email to the Cloud with Ease

Company Overview:

Founded in 1997, Webroot provides best-of-breed security solutions that protect personal information and corporate assets from online and internal threats. A global company based in Broomfield, Colorado, the company has more than 400 employees and is backed by some of the industry's leading venture capital firms.

Challenge:

With a globally distributed networking environment and employees in North America, Europe, and Asia Pacific, Webroot wanted to migrate more than 450 users from Microsoft Exchange Email to Office 365. Webroot was seeking an experienced Microsoft cloud partner who could help guide their transition to Office 365 while accelerating the migration process, minimizing business risk and ensuring that end users were not adversely impacted.

Solution:

Prior to partnering with Strategic SaaS, Webroot evaluated other experts and industry consultants. "At the end of the day, we found that Strategic SaaS truly had the expertise that we needed," according to Mike Henderson, Infrastructure and Support Manager at Webroot. "They provided guidance on how to best approach the migration up front, invested the time to build out a detailed plan, and added value throughout the entire process."

Strategic SaaS started by performing an initial assessment of Webroot's existing infrastructure and collaborated with key stakeholders at the company to develop a tailored, thorough email migration and

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- Mike Henderson,
Infrastructure and
Support Manager
Webroot

Executive Summary



Client:

- A leading global security company, Webroot provides businesses and consumers with innovative solutions that help protect personal information and corporate assets from online and internal threats.

Challenge:

- Webroot wanted to migrate more than 450 globally distributed users from Microsoft Exchange Email to Office 365 in an accelerated manner without impacting productivity for end users.

Solution:

- Strategic SaaS helped Contour Global fully migrate email from Microsoft Exchange to Office 365. Strategic SaaS validated its migration approach and advised Webroot on various policies and scripts to help minimize errors in the process.

Results:

- Strategic SaaS completed the migration 3 weeks ahead of schedule, fully migrating end users to the cloud while keeping employees working uninterrupted.
- As a result of the migration, Webroot reduced administrative overhead and end users enjoy the flexibility of accessing email in the cloud on any device.

communication plan. To mitigate risk, Strategic SaaS first validated its migration approach and advised Webroot on various policies and scripts that could help minimize errors in the process.

When it came time to set up their accounts on Office 365, users were provided with simple documentation that outlined easy-to-follow steps. “Strategic SaaS was committed to making this project successful from day one and took the time to invest in the planning process up front,” Henderson added. “Beyond this, they were proactive and always available to help, often without being asked.”

As a result, Webroot was able to fully migrate more than 450 users to Office 365 3 weeks ahead of schedule. Post-migration, Strategic SaaS facilitated a timely transition to Tier 2 customer support.

Results:

By successfully migrating to Office 365, Webroot was able to reduce administrative costs and today users enjoy the flexibility of accessing email in the cloud using any device.

“Strategic SaaS’ technical knowledge from past email migrations enabled us to move very quickly, solve any problems and even address issues that we didn’t anticipate,” commented Henderson. “Strategic SaaS knew how to get the job done. As a result, we completed the migration 3 weeks ahead of schedule.”



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Strategic SaaS is an experienced cloud services partner helping companies transition their core infrastructure, messaging, and unified communications to the cloud. We offer a full portfolio of solutions, including Email Migrations, Archiving and Encryption, Infrastructure as a Service, Single Sign On, Desktop Management and SharePoint Consulting. With hundreds of exceedingly satisfied clients, Strategic SaaS is helping companies to deliver on the promise of cloud computing.